



**Northumberland  
Information  
Advice &  
Support  
Service**

# Does your child have SEND (special educational needs and/or a disability)?

## We are here to help.

The free, confidential and impartial service we offer includes:

- Providing a listening ear and practical advice and support with understanding the SEND 'system'.
- Information about different SEND services and organisations
- Help with preparing for meetings
- Support with understanding the paperwork

*You can  
contact  
us on*

 **01670 623555** or **01670 620350** or email: [iass@northumberland.gov.uk](mailto:iass@northumberland.gov.uk)

 [www.northumberlandiass.org.uk](http://www.northumberlandiass.org.uk)  [www.facebook.com/NorthumberlandIASS](https://www.facebook.com/NorthumberlandIASS)

# Other useful organisations

## Northumberland Parent Carer Forum

[www.npcf.co.uk](http://www.npcf.co.uk)

Works with Northumberland County Council and Northumberland Clinical Commissioning Group (CCG) to ensure that the views of families are heard and embedded in planning and decision making.

email: [enquiries@ncpf.co.uk](mailto:enquiries@ncpf.co.uk)  [facebook.com/northumberlandpcf](https://facebook.com/northumberlandpcf)

## Contact

[www.contact.org.uk](http://www.contact.org.uk)

A charity which provides support for families of disabled children from birth to 25, including a free helpline. The child can have any kind of disability or additional need and does not need to have a diagnosis.

FREE helpline: 0808 808 3555 email: [helpline@contact.org.uk](mailto:helpline@contact.org.uk)

 [facebook.com/contactfamilies](https://facebook.com/contactfamilies)  [@contactfamilies](https://twitter.com/contactfamilies)

## IPSEA (Independent Provider of Special Education Advice)

[www.ipsea.org.uk](http://www.ipsea.org.uk)

Offers free and independent legally based SEND information, advice and support and training on the SEND legal framework. Their website has a wide range of legal advice and resources.

Visit the IPSEA website for further information.

## Child Law Advice

[childlawadvice.org.uk](http://childlawadvice.org.uk)

Provides specialist advice and information on child, family and education law for parents, carers and young people in England. This includes free legal information on topics such as: exclusions, bullying, special educational needs, admissions; and attendance at school.

Family or child law: 0300 330 5480 Education law: 0300 330 5485

Email contact through the website.