



**Northumberland  
Information  
Advice &  
Support  
Service**

# Do you have questions about the EHC process?

## Do you need any help?

We provide free, confidential and impartial

- information
- advice
- support

to children and young people (up to 25 years of age)  
with SEND and their parents.

The support we provide covers the full range of education,  
health and social care set out in the SEND Code of Practice 2015.

*You can  
contact  
us on*

☎ 01670 623555 or 01670 620350 or email: [iass@northumberland.gov.uk](mailto:iass@northumberland.gov.uk)

🌐 [www.northumberlandiass.org.uk](http://www.northumberlandiass.org.uk) **f** [www.facebook.com/NorthumberlandIASS](https://www.facebook.com/NorthumberlandIASS)

# Other useful organisations

## Contact

[www.contact.org.uk](http://www.contact.org.uk)

A charity which provides support for families of disabled children from birth to 25, including a free helpline. The child can have any kind of disability or additional need and does not need to have a diagnosis.

FREE helpline: 0808 808 3555 email: [helpline@contact.org.uk](mailto:helpline@contact.org.uk)

[facebook.com/contactfamilies](https://www.facebook.com/contactfamilies) [@contactfamilies](https://twitter.com/contactfamilies)

## IPSEA (Independent Provider of Special Education Advice)

[www.ipsea.org.uk](http://www.ipsea.org.uk)

Offers free and independent legally based SEND information, advice and support and training on the SEND legal framework. Their website has a wide range of legal advice and resources. Visit the IPSEA website for further information.

## The Northumberland SEND Local Offer

Sets out the provision available to children and young people with SEND in Northumberland, and their families.

<https://www.northumberland.gov.uk/Children/Northumberland-Local-Offer-SEND-0-to-25-years.aspx>